



# **WAIMARINO KAYAK TOURS**

## **RATE SHEETS 2025 – 2027**

Rates provided are retail + commission to you at the agreed rates and terms. See your trade agreement for more information

# DEPARTURE TIMES 2026/27

## WAIMARINO KAYAK TOURS

### EVENING GLOWWORM KAYAK TOUR– TAURANGA

|                                            |                                         |
|--------------------------------------------|-----------------------------------------|
| January 7:30pm                             | July 4:15pm                             |
| February 7:30pm                            | August 4:30pm                           |
| March 1st-15th 6:45pm                      | September 1st-26 <sup>th</sup> 5:00pm   |
| March 16th-31st 6pm                        | September 27 <sup>th</sup> -31st 6:30pm |
| April 1 <sup>st</sup> -4 <sup>th</sup> 6pm | October 6:30pm                          |
| April 4th-30 <sup>th</sup> 4:45pm          | November 7:00pm                         |
| May 1st-15th 4:15pm                        | December 7:30pm                         |
| June 4:00pm                                |                                         |

### BIG KANU GLOWWORM TOUR– TAURANGA

|                                                 |                                         |
|-------------------------------------------------|-----------------------------------------|
| January 8:00pm                                  | July 4:45pm                             |
| February 7:45pm                                 | August 5:00pm                           |
| March 1st-15th 7:15pm                           | September 1st-26 <sup>th</sup> 5:30pm   |
| March 16th-31st 6:30pm                          | September 27 <sup>th</sup> -31st 7:00pm |
| April 1 <sup>st</sup> - 4 <sup>th</sup> 6:30pm  | October 7:00pm                          |
| April 5 <sup>th</sup> - 30 <sup>th</sup> 5:15pm | November 7:30pm                         |
| May 4:45pm                                      | December 8:00pm                         |
| June 4:30pm                                     |                                         |

### STARLIGHT GOURMET KAYAK TOUR– ROTORUA

|                                               |                                         |
|-----------------------------------------------|-----------------------------------------|
| January 5:45pm                                | June 2:15pm                             |
| February 5:30pm                               | July 2:30pm                             |
| March 1st-15th 5pm                            | August 2:45pm                           |
| March 16th-31st 4:15pm                        | September 1st-26 <sup>th</sup> 3:15pm   |
| April 1 <sup>st</sup> -4 <sup>th</sup> 4:15pm | September 27 <sup>th</sup> -31st 4:45pm |
| April 5 <sup>th</sup> -30 <sup>th</sup> 3pm   | October 4:45pm                          |
| May 2:30pm                                    | November 5:15pm                         |
|                                               | December 5:45pm                         |

### BIG KANU STARLIGHT TOUR– ROTORUA

|                                               |                                         |
|-----------------------------------------------|-----------------------------------------|
| January 7:45pm                                | June 4:15pm                             |
| February 7:30pm                               | July 4:30pm                             |
| March 1st-15th 7pm                            | August 4:45pm                           |
| March 16th-31st 6:15pm                        | September 1st-26 <sup>th</sup> 5:15pm   |
| April 1 <sup>st</sup> -4 <sup>th</sup> 6:15pm | September 27 <sup>th</sup> -31st 6:45pm |
| April 5 <sup>th</sup> -30 <sup>th</sup> 5pm   | October 7pm                             |
| May 4:30pm                                    | November 7:15pm                         |
|                                               | December 7:45pm                         |



## TAURANGA

| Name                                  | 1 <sup>st</sup> April 2025 - 31 <sup>st</sup> March 2026 | 1 <sup>st</sup> April 2026 - 31 <sup>st</sup> March 2027 | Criteria                                                                                                                                      |
|---------------------------------------|----------------------------------------------------------|----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Scenic Lake McLaren Kayak Tour</b> | \$175 - Adult<br>\$95 - Child                            | \$180 - Adult<br>\$95 - Child                            | <b>Minimum 4 persons</b><br>Minimum age 5 years<br>This tour does not operate on Cruise ship days                                             |
| <b>Evening Glowworm Kayak Tour</b>    | \$265 - Adult<br>\$280 - Peak                            | \$265 - Adult<br>\$280 - Peak                            | Minimum 2 persons<br>Minimum age 8 years                                                                                                      |
| <b>Big Kanu Glowworm Tour</b>         | \$170 - Adult<br>\$180 - Peak<br>\$95 - Child            | \$170 - Adult<br>\$180 - Peak<br>\$95 - Child            | <b>Minimum 6 persons</b><br>(4 Adults, 2 Children)<br>No age restrictions<br>No transport available for this tour                             |
| <b>Transport</b>                      | \$45 per person                                          | \$45 per person                                          | Minimum 2 persons<br>Cost includes return<br>Pick up only in Tauranga CBD or Mount Maunganui<br>Only available for kayak tours not kanu tours |

## ROTORUA

| Name                                  | 1 <sup>st</sup> April 2025 - 31 <sup>st</sup> March 2026 | 1 <sup>st</sup> April 2026 - 31 <sup>st</sup> March 2027 | Criteria                                                                                                                  |
|---------------------------------------|----------------------------------------------------------|----------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| <b>Scenic Lake Rotoiti Kayak Tour</b> | \$185 - Adult<br>\$95 - Child                            | \$190 - Adult<br>\$95 - Child                            | Minimum 4 persons<br>Minimum age 8 years<br>Limited availability on Cruise ship days                                      |
| <b>Starlight Gourmet Kayak Tour</b>   | \$350 - Adult                                            | \$350 - Adult                                            | Minimum 2 persons<br>Minimum age 8 years                                                                                  |
| <b>Big Kanu Starlight Tour</b>        | \$170 - Adult<br>\$180 - Peak<br>\$95 - Child            | \$170 - Adult<br>\$180 - Peak<br>\$95 - Child            | Minimum 6 persons<br>(4 Adults, 2 Children)<br>No age restrictions<br>No transport available for this tour                |
| <b>Transport</b>                      | \$50 per person                                          | \$50 per person                                          | Minimum 2 persons<br>Cost includes return<br>Pick up only in Rotorua CBD<br>Only available for kayak tours not kanu tours |



## **WAIMARINO KAYAK TOURS TERMS AND CONDITIONS**

### **Bookings**

1. There is a two-person minimum for all Evening Kayak tours to operate.
2. There is a four-person minimum for all Daytime Kayak tours to operate.
3. There is a six-person (4 Adults and 2 Children) minimum for all Big Kanu tours to operate, except when otherwise stipulated.
4. Payment in full at the time of booking is required; this is to ensure availability on the tour and because tours require preparation in advance.
5. A booking will only be confirmed once full payment is received.

### **Cancellations (Individuals and Groups Under 10 People)**

1. Waimarino reserves the right to cancel the tour on the day, due to weather or any safety concerns. If this is done, the tour will be postponed or a full refund (less transaction fees) will be provided.
2. For Peak season bookings between 26<sup>th</sup> December and the end of February if a cancellation is made more than 48-hours prior to the scheduled departure, with consultation of Waimarino management, a full refund (less transaction fees) will be made. A postponement to another date with 48 hours' notice will not incur any charges to the buyer.
3. For off peak dates (1<sup>st</sup> March-24<sup>th</sup> December) If a cancellation is made more than 24-hours prior to the scheduled departure, with consultation of Waimarino management, a full refund (less transaction fees) will be made. A postponement to another date with 24 hours' notice will not incur any charges to the buyer.
4. Under no other circumstances will we offer a refund.
5. If the buyer fails to arrive for departure of the tour without notifying Waimarino before the stated departure time, the full balance of the tour payment will be withheld.
6. Payment for the tour constitutes acceptance of these terms and conditions.

### **Cancellations (Groups Over 10 People)**

1. Waimarino reserves the right to cancel the tour on the day, due to weather or any safety concerns. If this is done, the tour will be postponed or a full refund will be provided.
2. If a cancellation is made more than 14 days prior to the scheduled departure, with consultation of Waimarino management, a full refund (less transaction fees) will be made. A postponement to another day will not incur any charges to the buyer.
3. If a cancellation is made no less than 7 days prior to the scheduled departure, with consultation of Waimarino management, a full refund (less transaction fees) minus a NZ\$150 admin fee will be made. A postponement to another day will not incur any charges to the buyer.
4. Under no other circumstances will we offer a refund.
5. If the customer fails to arrive for departure of the tour, the full balance of the tour payment will be withheld.
6. Payment for the tour constitutes acceptance of these terms and conditions.



## EXCLUSIVE KAYAK TOUR RATES

### TAURANGA

| Name                                  | 1 <sup>st</sup> April 2025 – 31 <sup>st</sup> March 2026 | 1 <sup>st</sup> April 2026 – 31 <sup>st</sup> March 2027 | Criteria                                 |
|---------------------------------------|----------------------------------------------------------|----------------------------------------------------------|------------------------------------------|
| <b>Scenic Lake McLaren Kayak Tour</b> | 2-3 Pax: \$585 per person<br>4+ Pax: \$440 per person    | 2-3 Pax: \$585 per person<br>4+ Pax: \$440 per person    | Minimum 2 persons<br>Minimum age 5 years |
| <b>Evening Glowworm Kayak Tour</b>    | 2-3 Pax: \$950 per person<br>4+ Pax: \$715 per person    | 2-3 Pax: \$950 per person<br>4+ Pax: \$715 per person    | Minimum 2 persons<br>Minimum age 8 years |

### ROTORUA

| Name                                  | 1 <sup>st</sup> April 2025 – 31 <sup>st</sup> March 2026 | 1 <sup>st</sup> April 2026 – 31 <sup>st</sup> March 2027 | Criteria                                 |
|---------------------------------------|----------------------------------------------------------|----------------------------------------------------------|------------------------------------------|
| <b>Scenic Lake Rotoiti Kayak Tour</b> | 2-3 Pax: \$620 per person<br>4+ Pax: \$460 per person    | 2-3 Pax: \$620 per person<br>4+ Pax: \$460 per person    | Minimum 2 persons<br>Minimum age 8 years |
| <b>Starlight Gourmet Kayak Tour</b>   | 2-3 Pax: \$1165 per person<br>4+ Pax: \$875 per person   | 2-3 Pax: \$1165 per person<br>4+ Pax: \$875 per person   | Minimum 2 persons<br>Minimum age 8 years |

# EXCLUSIVE TOURS TERMS AND CONDITIONS

## TERMS AND CONDITIONS

- Two persons minimum for all kayak tours to operate
- We cannot guarantee full exclusivity at the hot pools on Lake Rotoiti as they are open to the public.
- We cannot guarantee full exclusivity to Lake McLaren or Lake Rotoiti as these are public areas
- To ensure availability on the tour and because the tour requires preparation in advance, payment in full, at the time of the booking is required.
- A booking is confirmed once payment is received.
- Waimarino Kayak Tours has all the necessary equipment to run our kayak tours throughout the year.

## CANCELLATIONS

- Waimarino Kayak Tours reserves the right to cancel the tour on the day, due to weather or any safety concerns. If this is done, the tour will be postponed or a full refund will be processed.
- Cancellation by the client must be made in writing via email to [info@glowwormkayaking.com](mailto:info@glowwormkayaking.com)
  - Cancellation outside 14 days = no charge
  - Cancellation within 14 days = balance to be paid in full
  - Postponement with at least 7 days' notice = no charge
  - Cancellation without consulting with Waimarino Kayak Tours Management will result in no refund, and invoice will need to be paid in full.
- Under no circumstances will we offer a refund.
- If persons fail to arrive for meeting time of the tour, without informing Waimarino Kayak Tours before the stated departure time, the full balance of the tour will need to be paid in full.
- Booking for the tour constitutes acceptance of these terms and conditions.